



# **Nutritics Accessibility Conformance Report**

## **International Edition**

VPAT® Version 2.3 (Revised) – April 2019

**Name of Product/Version: Nutritics Professional Version 5**

**Product Description: Cloud based Nutrition Analysis Software offered by Nutritics Ltd.**

**Report Date: March 2020**

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**Notes: This Voluntary Product Accessibility Template (VAPT) provides guidance on the accessibility characteristics of Nutritics Professional Premium Platform version 5 as of March 2020 only.**

**Evaluation Methods Used:** [Tested is based on basic product knowledge, Using assistive technology JAWS 2020, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology on Chrome on Windows 10.]

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A Yes Level AA Yes Level AAA No
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A Yes Level AA Yes Level AAA No
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08)</a>	Yes

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes: These tests were carried out by going through each of the criteria in tables 1 and 2 in the original VPAT template. The criteria themselves were tested by going through each part of Nutritics i.e. clients, recipes, meal plans, diet logs etc. I searched for any feature that would be relevant to the criteria and ran a test on the feature. Depending on the criteria being tested this may involve using a screen reader like JAWS to interpret the text or inspecting the text format, color etc. This way there was no consistent method of testing every criterion. But each section was consistently screened for potential issues. The conformance level was based on the findings of the tests and one of the following conformance levels were attached

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially supports	Some icon/buttons do not have text.
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	Supports	In user guide and tutorials there are videos and they have a text and non-time based alternative.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Prerecorded media only in user manual and tutorial videos, all have titles
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Subtitles and a text alternative provided in tutorial videos

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially supports	Most feature have readable tags which a screen reader can use as well as having visual text. Some features have an icon but have a readable tag attached. A small number of feature like the setting icon do not have text or a tag which the screen reader can interpret.
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All content follows a meaningful sequence.
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> </ul>	Partially Supports	Most features do not rely on just one sensory characteristic although the settings icon and the back button are among the exceptions.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially supports	A text alternative is given to most features that rely on colour. Programs rely on color to indicate intake and targets for nutrients. Turning on allergens also relies on colour.
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	Supports	No audio plays automatically, and all audio can be paused.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Key Board Functionality requires the use of assistive technology. Operation achievable using JAWS 2020.
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	For all sections apart from the website you cannot easily change the focus of the page without pressing refresh or using the Nutritics explorer with the shortcuts r and f. You can move focus easily when using assistive technology like jaws.



Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	Most shortcuts involve pressing the CTRL Key and a letter. But, R and F keys bring you to My recipes and My Foods respectively. This Only works when focus is not on something else. Pressing R or F does not change the focus of the page it just alters the Nutritics Explorer.
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	There are no time limits that I know of apart from the logout time limit.
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	Supports	It is possible to pause or stop all media. Any Automatically updating feature are essential to the use of Nutritics.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1(Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	No flashing imagery exists.
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Web: Supports	Web: There are no blockers or advertising in Nutritics.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	When a tab is open in Nutritics it appears at the top of the page. When multiple tabs are open the tab in view is highlighted, again at the top of the page.
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Most of the tables and lists maintain logical order when using tabbing through them or using arrow keys. but there is a couple of exceptions, it is difficult to locate popups by tabbing and using assistive technology (JAWS).
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Partially supports	Most links have programmatically determined descriptive; however, some icons do not have adequate descriptive.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	<p>Multi point gestures like scrolling and zooming in can all be done using a keyboard. There are no other multi point gestures that I have found.</p> <p>Magnifiers can be used on a touch screen to zoom rather than using 2 fingers.</p>
<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	<p>No pointer event actions take place on the down event except when using keyboard actions, these are deemed essential.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3 (Open Functionality Software)</li> <li>• 11.2.5.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	All features with a label attached have the same visible text within the label.
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	There are no functions triggered by motions such as shaking or tilting on Nutritics.
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	Supports.	Default Language is set according to the nationality of the user and can be changed, can be read by assistive technology.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	No unpredictable pop ups or changing of pages occur.
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Changing the settings of any controls doesn't change the context in any tests carried out

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially supports	Descriptive on errors inputted come up for most feature apart from where a quantity is needed. When you type a word into a quantity it just takes it as 0g does not give a reason.
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially supports	Most items have correct labels however some features do not have adequate label description.
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> </ul>	Supports	Nutritics use the international web standards validator at w3.org

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Not required</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	Most items have correct programmatically determined labels and entries. however, some features do not have adequate label description.

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Does not Support	Live Webinars do not have text alternative on showing. There is no other live media or synchronized media.



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does not support	Pre-recorded media does not have an audio description for people who are visually impaired. Although a description of what she is doing in the tutorial video are given, visual descriptives are used in the videos, i.e. the custom field tab beside the smart portions tab.
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> </ul>	Supports	Functions normally in both landscape and portrait mode.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5 (Open Functionality Software)</li> <li>• 11.1.3.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Supports	All identity input fields are programmatically determined and have autofill option where applicable.
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some text has a contrast ration greater than 4.5:1 and some has less than 4.5:1
<p><b>1.4.4 Resize text</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> </ul>	Does not Support	Zoom function works but causes loss in usability.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The only images of text in Nutritics are logos.
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10.1 (Open Functionality Software)</li> <li>• 11.1.4.10.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	Does not Support	Nutritics does not seem to have a reflow system, zooming in does not alter how the text is presented and there is also now horizontal scroll available

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Partially Supports	Some of the not text features do not have contrast of 3:1 or higher
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Does not support	Unable to edit text spacing.
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	Supports	All hover items support hover over with hover being persistent. Display dismisses on retraction of hover over.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Pages have at least to ways to access them.
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All headings and labels are clear and descriptive for purpose.
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> Also applies to:	Partially supports	All input edit fields are visible when focusing with a keyboard and some of the non-edit features are as well.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 10.2.4.7 (Non-web document)</li> <li>• 11.2.4.7 (Open Functionality Software)</li> <li>• 11.2.4.7 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<b>3.1.2 Language of Parts</b> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All text all be read by assistive technology.
<b>3.2.3 Consistent Navigation</b> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> </ul>	Supports	All navigational tools on multiple pages have the same order and features throughout Nutritics.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Reoccurring feature are all labelled consistently
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Partially Supports	Suggestion are given for most errors identified. Does not give suggestion where a quantity is needed, it will return to 0 if quantity given is not valid.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	All payments must be confirmed before being put through. All data can be changed at any time.
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 10.4.1.3 (Non-web document) – Does not apply</li> <li>• 11.4.1.3 (Open Functionality Software) – Does not apply</li> <li>• 11.4.1.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	Most status updates are programmatically determined.

**Table 3: Success Criteria, Level AAA**

Notes: This level of Success Criteria was not tested.



# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: This Section was filled out by going through all the criteria from the WCAG 2.x that apply to the Revised Section 508 Report. Each Criteria was interpreted by the tester any matched with the 508 Report criteria. This way the tester was able to make an overall assessment of the conformance levels based on the WCAG criteria tested.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Supports majority of criteria from table 1 and 2, Assistive technology like screen readers work well on Nutritics. The conformance level was based on the following criteria: 1.2.1, 1.2.2, 1.3.3, 1.4.2, 2.2.2, 1.2.4, 1.2.5.
302.2 With Limited Vision	Partially Supports	Screen readers work well but there are issues with contrast and increasing text size. The conformance level was based on the following criteria: 1.1.1, 1.3.1, 1.3.3, 2.4.1, 2.4.2 2.4.3, 3.1.1, 3.3.2, 4.1.2, 1.4.3, 1.4.4, 1.4.5, 2.4.6, 2.4.7, 3.1.2, 3.2.3, 3.3.4.
302.3 Without Perception of Color	Partially Supports	Color not essential for most features but enhances experience in some cases. The

Criteria	Conformance Level	Remarks and Explanations
		conformance level was based on the following criteria: 1.3.3, 1.4.1, 1.4.3.
302.4 Without Hearing	Partially Supports	Most features do not need hearing to use but there is no text alternative for live media such as webinars. The conformance level was based on the following criteria: 1.2.1, 1.2.2, 1.2.3, 1.3.3, 1.2.4, 1.2.5.
302.5 With Limited Hearing	Partially Supports	Most features do not need hearing to use but there is no text alternative for live media such as webinars. The conformance level was based on the following criteria: 1.2.1, 1.2.2, 1.3.3, 1.4.2, 2.2.2, 1.2.4, 1.2.5.
302.6 Without Speech	Supports	No features require voice input
302.7 With Limited Manipulation	Partially Supports	Feature can be used easily using assistive technology, however some issues do occur with keyboard use only. The conformance level was based on the following criteria: 1.3.3, 1.4.2, 2.1.1, 2.1.2, 2.2.1, 2.4.3, 3.2.1, 3.2.2, 1.4.4, 1.4.5, 2.4.7, 3.3.4.
302.8 With Limited Reach and Strength	Partially Supports	Feature can be used easily using assistive technology, however some issues do occur with keyboard use only. The conformance level was based on the following criteria: 1.3.3, 1.4.2, 2.1.1, 2.1.2.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Assisting alternatives can easily be used for majority of features for example text alternatives and labelled icons. The conformance level was based on the following criteria: 1.2.1, 1.2.2, 1.2.3, 1.3.1, 1.3.2, 1.3.3, 2.2.1, 2.2.2, 2.4.3, 2.4.4, 3.1.1, 3.2.1, 3.2.2, 3.3.1, 3.3.2, 4.1.2, 2.4.6, 2.4.7, 3.1.2, 3.2.3, 3.2.4, 3.3.3, 3.3.4, 4.1.3.

## Chapter 4: [Hardware](#)

Notes: The Hardware section does not apply to Nutritics as it is a Web based software

## Chapter 5: [Software](#)

Notes: This Section was filled out by going through all the criteria from the WCAG 2.x that apply to the Revised Section 508 Report. Each Criteria was interpreted by the tester any matched with the 508 Report criteria. This way the tester was able to make an overall assessment of the conformance levels based on the WCAG criteria tested.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<a href="#"><u>502 Interoperability with Assistive Technology</u></a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.3, 1.3.2, 1.3.3, 1.4.1, 1.4.2, 2.1.1, 2.1.2, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 2.5.4, 3.2.1, 3.2.2, 1.2.4, 1.2.5, 1.4.3, 1.4.4, 2.4.6, 2.4.7, 3.1.2, 3.2.3, 3.2.4, 3.3.3,
502.2.2 No Disruption of Accessibility Features	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.3, 1.3.2, 1.4.1, 1.4.2, 2.1.1, 2.1.2, 2.2.1, 2.2.2, 2.4.1, 1.4.3, 3.1.2.

Criteria	Conformance Level	Remarks and Explanations
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria: 1.1.1, 1.2.1, 1.2.3, 1.3.1, 1.3.3, 1.4.1, 2.1.1, 2.4.4, 3.1.1, 3.2.1, 3.2.2, 3.3.1, 1.2.4, 1.2.5, 1.4.3, 1.4.5, 2.4.6, 2.4.7, 3.2.4.
502.3.2 Modification of Object Information	Partially Supports	The conformance level was based on the following criteria: 3.3.1, 3.3.3, 3.3.4.
502.3.3 Row, Column, and Headers	Supports	Almost every criteria involving this feature have supports conformance level. The conformance level was based on the following criteria: 1.2.2, 1.3.2, 2.4.2, 3.1.1, 1.4.3, 2.4.6, 32.3, 3.2.4.
502.3.4 Values	Partially supports	Most criteria either support or partially support this. The conformance level was based on the following criteria: 2.1.1, 3.1.1, 2.4.7, 3.1.2.
502.3.5 Modification of Values	Partially Supports	Most criteria either support or partially support this. The conformance level was based on the following criteria: 3.3.3, 3.3.4
502.3.6 Label Relationships	Partially supports	Most labels adhere to all criteria, however some none text icons do not have adequate labels. The conformance level was based on the following criteria: 1.3.1, 1.3.3, 1.4.1, 2.1.1, 2.4.4, 3.1.1, 3.3.2, 4.1.2, 2.4.6, 3.2.4.
502.3.7 Hierarchical Relationships	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria: 1.3.1, 1.3.2, 2.1.1, 2.4.2, 3.2.3, 3.2.4.

Criteria	Conformance Level	Remarks and Explanations
502.3.8 Text	Partially Supports	Text can almost always be programmatically determined but there are some issues with contrast and reflow. The conformance level was based on the following criteria: 1.3.1, 2.1.1, 3.1.1, 1.4.3, 1.4.4, 1.4.5, 2.4.6, 3.1.2.
502.3.9 Modification of Text	Does not support	Most criteria involving text modifications like reflow and text size alterations cannot be met without disruption functionality. The conformance level was based on the following criteria: 1.4.4, 2.4.7.
502.3.10 List of Actions	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria: 1.3.2, 2.1.1, 2.1.2, 3.1.1, 3.2.2, 3.3.2, 4.1.2, 3.2.3.
502.3.11 Actions on Objects	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria: 1.3.2, 1.4.2, 2.1.1, 2.2.2, 2.4.3, 3.1.1, 3.2.1, 3.2.2, 3.3.1, 3.3.2, 4.1.2, 3.3.3, 3.3.4.
502.3.12 Focus Cursor	Partially Supports	Most focus features require assistant technology to work, the focus in not always clear when tabbing through content without it. The conformance level was based on the following criteria:
502.3.13 Modification of Focus Cursor	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria:
502.3.14 Event Notification	Partially Supports	Some notifications cannot be picked up easily by a screen reader. The

Criteria	Conformance Level	Remarks and Explanations
		conformance level was based on the following criteria:
502.4 Platform Accessibility Features	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria:
<a href="#"><b>503 Applications</b></a>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	You cannot change settings for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Supports	Nutritics is not an assistive technology.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	Caption control can be turned on or off at the same menu level as volume.
503.4.2 Audio Description Controls	Does not Supports	There are no audio descriptions available.
<a href="#"><b>504 Authoring Tools</b></a>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	No information is changed or deleted during format conversion.
504.2.2 PDF Export	Supports	PDFs can be created and exported for multiple features in Nutritics.
504.3 Prompts	Supports	
504.4 Templates	Supports	Templates are provided where large data sets can be imported.

## Chapter 6: [Support Documentation and Services](#)

Notes: This section was assessed based on previous tests ran on WCAG and testing the specific area of question for each criterion. This way there was no standard procedure for this specific chapter.

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
<a href="#"><u>602 Support Documentation</u></a>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Documentation is in an electronic format and can be exported to other formats. i.e print, PDF and exporting to excel.
602.3 Electronic Support Documentation	See <a href="#"><u>WCAG 2.x</u></a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports.	Documentation is in an electronic format and can be exported to other formats
<a href="#"><u>603 Support Services</u></a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	<a href="https://www.nutritics.com/p/accessibility"><u>https://www.nutritics.com/p/accessibility</u></a>
603.3 Accommodation of Communication Needs	Supports	Support services can be used to accommodate users that continue to have difficulties despite the user friendly features.

# EN 301 549 Report

Notes: This Section was filled out by going through all the criteria from the WCAG 2.x that apply to the EN 301 549 Report. Each Criteria was interpreted by the tester and matched with the 508 Report criteria. This way the tester was able to make an overall assessment of the conformance levels based on the WCAG criteria tested. All the criteria deemed to be applicable have been listed in the comments section.

## Chapter 4: Functional Performance Statements (FPS)

Notes: This Section was filled out by going through all the criteria from the WCAG 2.x that apply to the EN 301 549 Report. Each Criteria was interpreted by the tester and matched with the 508 Report criteria. This way the tester was able to make an overall assessment of the conformance levels based on the WCAG criteria tested. All the criteria deemed to be applicable have been listed in the comments section.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	Screen reader works well throughout the software with the vast majority of tags having adequate description. The conformance level was based on the following criteria: 1.1.1, 1.3.1, 1.3.3, 2.4.4, 2.5.3, 3.1.1, 3.3.2, 4.1.2, 1.3.5, 2.4.6, 3.1.2.
4.2.2 Usage with limited vision	Partially Supports	Screen readers work well but there is issues with zoom, text size increase and contrast. The conformance level was based on the following criteria: 1.1.1, 1.3.1, 1.3.3, 2.4.3, 2.5.3, 3.1.1, 3.3.2, 4.1.2, 1.3.5, 1.4.3, 1.4.4, 1.4.5, 1.4.10, 1.4.11, 2.4.6, 2.4.7, 3.1.2, 3.2.3, 3.3.4.
4.2.3 Usage without perception of colour	Partially Supports	Color not essential for majority of features, however allergens and reports do rely on color only to display information.



Criteria	Conformance Level	Remarks and Explanations
		The conformance level was based on the following criteria: 1.3.3, 1.4.1, 1.4.3, 1.4.11.
4.2.4 Usage without hearing	Partially Supports	Almost all feature do not require hearing but there is no script or text alternatives for live media like webinars. The conformance level was based on the following criteria: 1.2.1, 1.2.2, 1.2.3, 1.3.3, 1.2.4, 1.2.5.
4.2.5 Usage with limited hearing	Partially Supports	Almost all feature do not require hearing but there is no script or text alternatives for live media like webinars. The conformance level was based on the following criteria: 1.2.1, 1.2.2, 1.3.3, 1.4.2, 2.2.2, 1.2.4, 1.2.5,
4.2.6 Usage without vocal capability	Supports	No features require vocal abilities.
4.2.7 Usage with limited manipulation or strength	Partially Supports	When using assistive technology like JAWS, most feature work well and can be easily accessed by tabbing through and/or using the arrow button. Without the help from assistive technology the keyboard function is poor and the focus is not easily identifiable. The conformance level was based on the following criteria: 1.3.3, 1.4.2, 2.1.1, 2.1.2, 2.1.4, 2.2.1, 2.4.3, 2.5.1, 2.5.2, 2.5.3, 2.5.4, 3.2.1, 3.2.2, 1.3.5, 1.4.4, 1.4.5, 1.4.13, 2.4.5, 2.4.7, 3.3.4.
4.2.8 Usage with limited reach	Partially Supports	When using assistive technology like JAWS, most feature work well and can be easily accessed by tabbing through and/or using the arrow button. Without the help from assistive technology the keyboard function is poor and the focus is not easily

Criteria	Conformance Level	Remarks and Explanations
		identifiable. The conformance level was based on the following criteria: 1.3.3, 1.4.2, 2.1.1, 2.1.2, 2.1.4, 2.5.1, 2.5.4, 1.4.13, 2.4.5.
4.2.9 Minimize photosensitive seizure triggers	Supports	There is no flash media. Based on WCAG criterion 2.3.1
4.2.10 Usage with limited cognition	Supports	Text Alternative are provided for all prerecorded media, and prerecorded media can always be paused started again. Assistive technology also works well with the software. The conformance level was based on the following criteria: 1.2.1, 1.2.2, 1.2.3, 1.3.1, 1.3.2, 1.3.3, 2.1.4, 2.2.1, 2.2.2, 2.4.3, 2.4.4, 2.5.3, 3.1.1, 3.2.1, 3.2.2, 3.3.1, 3.3.2, 4.1.2, 1.3.4, 1.3.5, 1.4.13, 2.4.5, 2.4.6, 2.4.7, 3.1.2, 3.2.3, 3.2.4, 3.3.3, 3.3.4, 4.1.3.
4.2.11 Privacy	Supports	All data can be changed at any time, card details can be deleted and GDPR is strictly adhered to. The conformance level was based on the following criterion: 3.3.4

## Chapter 5: [Generic Requirements](#)

Notes: This section was answered based on the testers knowledge of the software and use of similar WCAG criteria to help generate a conformance level.

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.3.1 General	Supports	Features can be read by assistive technology. Where assistive technology doesn't work for videos there is a text alternative that can be read by the screen reader and an audio is available.
5.1.3.2 Auditory output delivery including speech	Supports	All audio can be played through headphones and can be activated using none visual methods
5.1.3.3 Auditory output correlation	Supports	Labels and tags are adequately descriptive
5.1.3.4 Speech output user control	Partially supports	All audio can be paused.
5.1.3.5 Speech output automatic interruption	Supports	When moving through items the screen reader will be interrupted and move onto the most recent item automatically.
5.1.3.6 Speech output for non-text content	Partially Supports	See WCAG 1.1.1
5.1.3.7 Speech output for video information	Supports	Text alternatives for videos are provided.
5.1.3.8 Masked entry	Supports	When entering a password, screen readers read each letter as 'star'
5.1.3.9 Private access to personal data	Supports	The user can change the input (password) to visible and the screen reader will then read the information
5.1.3.10 Non-interfering audio output	Supports	No audio plays automatically.
5.1.3.11 Private listening	Supports	Volume can be altered using a keyboard.
5.1.3.12 Speaker volume	Supports	Volume can be altered using a keyboard.
5.1.3.13 Volume reset	Supports	ICT is dedicated to a single user.
5.1.3.14 Spoken languages	Supports	Speech output is in the same language as set (tested in English)
5.1.3.15 Non-visual error identification	Supports	Error notifications can be read by the screen reader
5.1.3.16 Receipts, tickets, and transactional outputs	Supports	Transactions can be interpreted by screen readers.

Criteria	Conformance Level	Remarks and Explanations
5.1.4 Functionality closed to text enlargement	Does not support	Most text size cannot be altered in Nutritics
5.1.5 Visual output for auditory information	Supports	A text alternative is given where videos any audio are played. Subtitles are also available for videos.
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Partially Supports	An exception is when trying to exit some features using only a keyboard. See WCAG criteria 2.1.2
5.2 Activation of accessibility features	Supports	There are no accessibility features specific to Nutritics that can be turned on or off. Assistive technologies used in testing were not part of the software and so cannot be included in this criteria.
5.3 Biometrics	Supports	Where biometrics are involved there are alternative ways of using the software. See WCAG criterion 2.4.5
5.4 Preservation of accessibility information during conversion	Partially Supports	when converting to PDF the screen reader is unable to determine the content.
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Supports	Alternative for physical operation are provided, see WCAG criterion 2.4.5
5.5.2 Operable parts discernibility	Supports	Zooming can be done via keyboard, see WCAG criterion 2.4.5
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Supports	Jaws notifies you when turning on and off caps lock and adjusting the zoom on the page.

Criteria	Conformance Level	Remarks and Explanations
5.6.2 Visual status	Supports	Caps lock on button on the keyboard come on and a pop up of your zoom % comes up in the top right corner when you zoom.
5.7 Key repeat	Supports	Key repeat can be extended
5.8 Double-strike key acceptance	Not Applicable	Device specific
5.9 Simultaneous user actions	Partially Supports	Moving foods in meal plans and recipes requires Simultaneous user actions.

## Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: This section was excluded as it only relates to Webinars which are not a commonly used feature but all clients and written alternatives can be given should that be more beneficial to the customer.

## Chapter [7: ICT with Video Capabilities](#)

Notes: This section was tested by using the testers knowledge of the software and information collected in WCAG testing.

Criteria	Conformance Level	Remarks and Explanations
<b>7.1 Caption processing technology</b>	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	Videos have subtitles and items are clearly described for example “the blue start button in the top left corner’. These videos also have a text alternative summarizing the main parts of the videos.
7.1.2 Captioning synchronization	Supports	Captions are in subtitle form and synchronize with the audio.
7.1.3 Preservation of captioning	Supports	User is unable to convert media to any other form.
7.2.1 Audio description playback	Supports	There are no restrictions on how many times or when to pause of play the media. There is also a text alternative summarizing the points covered in the videos.

Criteria	Conformance Level	Remarks and Explanations
7.2.2 Audio description synchronization	Does not Support	Audio description does not synchronize with the video.
7.2.3 Preservation of audio description	Supports	User is unable to convert media to any other form.
7.3 User controls for captions and audio description	Supports	Subtitles can be turned on or off using the same amount of steps as playing the video initially (one click)

## Chapter 9: Web (see [WCAG 2.x section](#))

Notes:

## Chapter 10: Non-Web Software

Notes: Nutritics is not a Non- Web Software so this section does not apply.

## Chapter 11: Software

Notes: This section was completed by matching WCAG criteria up with criteria from this section and basing a conformance level based on previous assessment of the relevant WCAG criteria.

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality (informative)</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.3 Use of accessibility services	Supports	Overall Nutritics is accessible to all users based on the following WCAG Criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.3,1.3.2, 1.3.3, 1.4.1, 1.4.2, 2.1.1, 2.1.2, 2.1.4, 2.2.1, 2.2.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 2.5.1, 2.5.2, 2.5.3, 2.5.4, 3.1.1, 3.2.1, 3.2.2, 3.3.1, 3.3.2, 4.1.2, 1.2.4, 1.2.5, 1.3.4 1.3.5, 1.4.3, 1.4.4, 1.4.5, 1.4.10, 1.4.11, 2.4.6, 2.4.7, 3.2.3, 3.3.3, 4.1.3
11.5.2.4 Assistive technology	Supports	Overall assistive technologies such as JAWS (screen Reader) work well in Nutritics. The conformance level was assessed using the following Criteria: 1.2.1, 1.2.2, 1.2.3, 1.3.1, 1.3.3, 1.4.1, 2.1.2, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.1.1, 3.3.2, 4.1.2, 2.4.6, 2.4.7, 3.1.2, 4.1.3.
11.5.2.5 Object information	Partially Supports	Most features are clearly described or labelled and can be programmatically determined, there are some exceptions when it comes to some icon/button. Conformance level was based on the following criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.3, 1.3.1, 1.3.2, 1.3.3, 1.4.1, 2.4.1, 2.4.3, 2.4.4, 2.5.3, 3.1.1, 3.3.2, 4.1.2, 1.2.4, 1.2.5, 1.4.11, 1.4.13, 2.4.6, 3.1.2, 3.2.4, 3.3.3.
11.5.2.6 Row, column, and headers	Supports	All rows columns and headers are clearly labeled and easily comprehended. The conformance level was based on the following criteria: 1.2.2, 2.4.2, 3.1.1, 2.4.6.
11.5.2.7 Values	Partially Supports	Most values can be interpreted easily and when entering values, the label is easily understood. The modifiers box can cause some issue when using assistive

Criteria	Conformance Level	Remarks and Explanations
		technology. The conformance level was based on the following criteria: 1.2.2, 1.4.1, 3.1.1, 3.3.2, 4.1.2, 1.3.5, 2.4.6, 3.3.3,
11.5.2.8 Label relationships	Partially Supports	Almost all feature have the correct label but some icon such as the setting icon and the back button do not have adequate label descriptions. The conformance level is based on the following criteria: 1.1.1, 1.3.1, 2.4.4, 2.5.3, 3.1.1, 3.3.2, 4.1.2, 1.3.5,
11.5.2.9 Parent-child relationships	Supports	All tables and lists are displayed in a consistent order without hiding the original menu or table at any time (in Nutritics Explorer) Based on the criterion: 1.3.1, 1.3.2, 2.4.3, 3.2.3,
11.5.2.10 Text	Partially Support	All text is programmatically determined but there are some issues with reflow, contrast and zooming. Conformance based on the following criteria: 1.2.1, 1.2.2, 1.3.1, 2.4.2, 3.1.1, 1.3.5, 1.4.3, 1.4.4, 1.4.10.
11.5.2.11 List of available actions	Supports	Almost all links are programmatically determined and the label contains adequate description so that the user can easily understand what action that is being taken. Conformance level based on the following Criteria: 1.3.2, 2.4.4, 3.3.2, 4.1.2, 1.3.5, 3.2.3.
11.5.2.12 Execution of available actions	Partially Supports	Almost all actions can be executed easily when using assistive technology, however when no Assistive technology is being used there are issues with keyboard function. Conformance level was based on the following criteria: 1.3.2, 1.4.2, 2.1.1,



Criteria	Conformance Level	Remarks and Explanations
		2.2.2, 2.4.3, 2.4.4, 2.5.2, 3.3.1, 1.3.5, 3.2.3, 3.3.3.
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	Focus can be tracked easily using assistive technology such as jaws but the focus isn't always clear when pop menus come on screen. When using the keyboard only without assistive technology and tabbing through items the focus is not always clear. The focus only works for the Nutritics explorer and edit fields in this case. The conformance level was based on the following criteria: 1.4.1, 2.1.1, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 2.5.3, 3.2.1, 1.4.13, 2.4.7.
11.5.2.14 Modification of focus and selection attributes	Supports	Conformance based on the following Criteria: 2.2.2
11.5.2.15 Change notification	Supports	When a change is about to happen for example confirming a payment or an error is identified a notification. Also no unexpected pop ups or blockers occur when using Nutritics. Conformance based on the following Criteria: 3.2.1, 3.2.2, 3.3.3, 3.3.4, 4.1.13
11.5.2.16 Modifications of states and properties	Supports	Tester did not interpret that any of the criteria directly apply to this.
11.5.2.17 Modifications of values and text	Partially Supports	Where inputting values and text there is no issues. When trying to change text size there is issues with zoom and reflow. There can also be issues when changing text or values when just using keyboard functions. Conformance level based on the following Criteria: 2.1.1, 1.3.5, 3.3.3
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.6.1 User control of accessibility features	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.3, 1.3.2, 1.3.3, 1.4.1, 1.4.2, 2.1.1, 2.1.2, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 2.5.4, 3.2.1, 3.2.2, 1.2.4, 1.2.5, 1.4.3, 1.4.4, 2.4.6, 2.4.7, 3.1.2, 3.2.3, 3.2.4, 3.3.3,
11.6.2 No disruption of accessibility features	Supports	The majority of the criteria involving this have supports conformance level. The conformance level was based on the following criteria: 1.1.1, 1.2.1, 1.2.2, 1.2.3, 1.3.2, 1.4.1, 1.4.2, 2.1.1, 2.1.2, 2.2.1, 2.2.2, 1.4.3, 3.1.2.
11.7 User preferences	Partially Supports	You cannot change settings for color, contrast, font type, font size, and focus cursor.
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not applicable	

## Chapter [12: Documentation and Support Services](#)

Notes: This section was completed using previous tester knowledge from WCAG tests and testing the specific feature in focus for each criterion.

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	supports	See <a href="https://www.nutritics.com/p/accessibility">https://www.nutritics.com/p/accessibility</a> for more information.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Nutritics has a live support chat and a support telephone line to aid customers.
12.2.3 Effective communication	Supports	Accommodations can be made through support@nutritics.com
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: I am not sure whether this section should be included or not

Criteria	Conformance Level	Remarks and Explanations
<b>13.1 Relay services requirements</b>	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Supports	Support chat can be typed and it can also be controlled by speech recognition when turned on, on the user's computer.
13.1.3 Sign relay services	Supports	There is no sign language relay available.
13.1.4 Lip-reading relay services	Supports	There is no lip reading relay.
13.1.5 Captioned telephony services	Supports	There is no captions for phone calls
13.1.6 Speech to speech relay services	Supports	There is a telephone support service.
13.2 Access to relay services	Does not Support	There is no sign language, lip reading or captions on phone calls.
13.3 Access to emergency services	Does not Support	There is no sign language, lip reading or captions on phone calls.

## Legal Disclaimer (Company)

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